



Dinas a Sir Abertawe

**Nodiadau'r Panel Perfformiad Craffu - Gwasanaethau
I Oedolion**

Ystafell Bwyllgor 5 - Neuadd y Ddinas, Abertawe

Dydd Mawrth, 20 Tachwedd 2018 am 3.30 pm

Yn Bresennol: Y Cyngorydd P M Black (Cadeirydd) oedd yn llywyddu

Y Cyngorydd(wyr)

G J Tanner
P K Jones

Y Cyngorydd(wyr)

C A Holley
S M Jones

Y Cyngorydd(wyr)

P R Hood-Williams
J W Jones

Hefyd yn bresennol

Mark Child

Aelod y Cabinet - Gofal, Iechyd a Heneiddio'n Dda

Swyddog(ion)

David Howes
Liz Jordan
Deborah Reed

Prif Swyddog y Gwasanaethau Cymdeithasol
Swyddog Craffu
Pennaeth Dros Dro'r Gwasanaethau i Oedolion

Ymddiheuriadau am absenoldeb

Y Cyngorydd(wy): J A Hale

Aelodau Cyfetholedig(wyr): T Beddow a/ac K Guntrip

1 Datgeliadau o fuddiannau personol a rhagfarnol.

Datganiadau o gysylltiadau - Chris Holley a Mark Child.

2 Nodiadau cyfarfod 23 Hydref 2018

Cytunodd y panel ar y nodiadau fel cofnod cywir o'r cyfarfod.

Camau Gweithredu:

- Anfon dymuniadau gorau'r panel i Tony Beddow, sy'n gwella ar ôl cael llawdriniaeth.

3 Cwestiynau'r Cyhoedd

Nid oedd unrhyw aelodau o'r cyhoedd yn bresennol yn y cyfarfod.

Derbyniwyd dau gwestiwn gan aelodau'r cyhoedd cyn y cyfarfod. Eir i'r afael â'r rhain trwy e-bost.

4 Adroddiad Monitro Perfformiad

Cyflwynodd Deborah Reed, Pennaeth Dros Dro'r Gwasanaethau i Oedolion, yr Adroddiad Amlygu Monitro Perfformiad gan ganolbwyntio ar y prif faterion ac ateb cwestiynau. Roedd Dave Howes, Cyfarwyddwr y Gwasanaethau Cymdeithasol, yn bresennol hefyd.

Pwyntiau i'w trafod:

- Datblygiadau Arfaethedig i'r Adroddiad yn y Dyfodol (tudalen 58) - cynhwysir amserlen ar gyfer datblygiadau yn y dyfodol yn yr adroddiad perfformiad erbyn hyn. Gofynnwyd am hyn gan y panel yn ei gyfarfod a gynhaliwyd ym mis Awst 2018.
- Ymateb yn brydlon i faterion diogelu (tudalen 10) - ym mis Awst, ni chyrhaeddwyd y targedau oherwydd bod nifer o'r staff ar eu gwyliau. Mynegodd y panel bryderon ac awgrymodd y dylai'r adran ystyried cyflwyno amserlen wyliau i sicrhau nad yw canrannau diogelu'n gostwng ar yr adeg hon o'r flwyddyn. Sicrhawyd y panel yr eir i'r afael ag ymatebion brys ar yr un diwrnod. Fe'i hysbyswyd efallai ceir un tîm diogelu yn y dyfodol.
- Cydlynu Ardaloedd Lleol (tudalen 21) - mae'r adroddiad yn nodi bod cyflwyniadau wedi'u hatal mewn un ardal. Mae hwn yn bryder i'r panel. Fe'i hysbyswyd bod hyn yn wir ers tro; mae aelod o staff yn absennol o'r gwaith ond rhoddwyd trefniadau ar waith.
- Mae Cydlynydd Ardal Leol Tre-gŵyr ar secondiad o'r Gwasanaeth Tân. Mae'r secondiad hwn yn dod i ben oherwydd pwysau cyllidebol. Mynegodd y panel ei fod yn siomedig.
- Graff 'Prif Faterion Cyflwyno - Cydlynu Ardal Leol' (tudalen 21) - nododd y panel mai ynysu oedd y mater mwyaf o bell ffordd. Mae hwn yn ffigur gofidus.
- Oedi wrth drosglwyddo gofal (tudalen 24) - Cafwyd lleihad sylweddol yn nifer yr unigolion a brofodd oedi wrth aros am becyn gofal cartref, a gwaethygodd hyn yn ddifrifol ym mis Awst ac ym mis Medi. Mae hwn yn peri gofid i'r panel, sy'n teimlo nad yw'r gwasanaeth yn mynd i'r afael â hyn.
- Mae Allied wedi tynnu'n ôl o'r farchnad gofal cartref yng Nghaerfyrddin a bydd y cwmni'n dod i ben ar draws y DU ar ôl 14 Rhagfyr 2018. Mae'r cwmni'n darparu dros 700 awr o ofal yn Abertawe ar hyn o bryd. Un opsiwn yw bod cwmnïau sy'n bodoli'n gweithio gyda'r awdurdod i gymryd y gwaith a'r staff sy'n gyfrifol am y gwaith. Mae'r gost o wneud hyn yn debygol o fod yn uwch, felly bydd mwy o bwysau ar y gyllideb. Mae recriwtio a chadw staff yn y gwasanaeth hwn yn anodd iawn. Mae'n bryder mawr i'r panel, sydd am gael diweddariad ar y mater hwn yn y cyfarfod nesaf.

Camau Gweithredu:

- Diweddarau'r panel ar sefyllfa Allied o ran tynnu yn ôl o'r farchnad gofal cartref yn y cyfarfod nesaf.

5 **Adroddiad Swyddfa Archwilio Cymru: Comisiynu Gwasanaethau Llety i Bobl ag Anableddau Dysgu yn Strategol**

Rhoddodd Deborah Reed y diweddaraf i'r panel ar adroddiad yr archwiliad ac atebodd gwestiynau'r panel.

Pwyntiau i'w trafod:

- Hysbyswyd y panel ni ofynnwyd i'r awdurdod ddarparu unrhyw wybodaeth ar gyfer yr archwiliad gan Swyddfa Archwilio Cymru, ac ni ofynnwyd iddynt gymryd rhan yn yr archwiliad.
- Bydd yr adran yn gweithio tuag at yr argymhellion dros y 15 neu 16 mis nesaf ac yn cynnig darparu ymateb ysgrifenedig i'r panel ar y sefyllfa bresennol mewn perthynas â'r argymhellion, ac yna cwblheir gwaith dilynol ym mis Mawrth/Ebrill 2019 er mwyn dangos y cynnydd a wnaed.
- Mae peth tystiolaeth yn dangos fod y gwasanaeth yn dechrau lleihau gwariant yn y maes hwn eleni, ac mae'n cael fwy o reolaeth dros ei gyllideb.

Camau Gweithredu:

- Dosbarthu nodyn briffio i'r panel ar adroddiad SAC - sefyllfa bresennol mewn perthynas â'r argymhellion
- Ychwanegu 'adroddiad SAC ar gomisiynu gwasanaethau llety i bobl ag anableddau dysgu - gwaith dilynol ar yr argymhellion' (mis Mawrth/Ebrill 2019) at y rhaglen waith

6 **Adoygiad Blynyddol y Cyfarwyddwr o Daliadau (Gwasanaethau Cymdeithasol) 2018-19**

Rhoddodd Dave Howes, Cyfarwyddwr y Gwasanaethau Cymdeithasol, y diweddaraf i'r panel ar yr argymhellion a wnaed i'r Cabinet er mwyn llunio rhestr newydd o daliadau'r gwasanaethau cymdeithasol ar gyfer 2019/20 a hysbysodd y panel fod y Cabinet wedi cytuno ar yr argymhellion. Bydd cynnydd chwyddiannol o 5% ar gyfer holl daliadau'r gwasanaethau cymdeithasol. Ni cheir unrhyw daliadau gwasanaethau newydd ar gyfer 2019/20.

Anfonwyd anfonebau ar gyfer gwasanaethau gofal preswyl a gofal dydd yn dilyn adolygiad y llynedd yn ddiweddar iawn felly mae'n rhy gynnar i farnu'r effaith eto.

7 **Amserlen Rhaglen Waith 2018/19**

Bu'r panel yn ystyried y rhaglen waith.

Bydd PABM yn dod i gyfarfod y panel ym mis Ionawr.

Camau Gweithredu:

- Trefnu sesiwn cyn cyfarfod y panel ym mis Ionawr er mwyn paratoi.
- Bydd y panel yn paratoi cwestiynau ar gyfer cyfarfod y panel ym mis Ionawr.

8 **Lythyrau**

Llythyrau a dderbyniwyd ac a ystyriwyd gan y panel.

Camau Gweithredu:

- Bydd y panel yn ymateb i gwestiwn 1E a ofynnwyd gan y cyhoedd yng nghyfarfod y panel ar 25 Medi 2018.

Daeth y cyfarfod i ben am 4.45 pm

Minutes of the Panel Perfformiad Craffu - Gwasanaethau I Oedolion (Dydd Mawrth, 20
Tachwedd 2018)
Cont'd



To:
Councillor Mark Child
Cabinet Member for Care, Health & Ageing
Well

Please ask for: Scrutiny
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Date 04 December 2018
Dyddiad:

Summary: This is a letter from the Adult Services Scrutiny Performance Panel to the Cabinet Member for Care, Health and Ageing Well following the meeting of the Panel on 20 November 2018. It covers Performance Monitoring, Wales Audit Office report and the annual review of charges (social services).

Dear Cllr Child

The Panel met on 20 November and discussed the performance monitoring report for August/September 2018 and the Wales Audit Office report on Strategic Commissioning of Accommodation for People with Learning Difficulties and received a briefing on the Director's annual review of charges for Social Services 2018/19. We would like to thank you, Dave Howes and Deb Reed for attending to present the items and answer the Panel's questions. We appreciate your engagement and input.

We are writing to you to reflect on what we learnt from the discussion, share the views of the Panel, and, where necessary, raise any issues or recommendations for your consideration and response. The main issues discussed are summarised below:

Performance Monitoring Report

We were pleased to hear that as requested by the Panel at its meeting in August 2018 a timeline for planned future developments is now included in the report.

With regards to the timeliness of response to safeguarding issues, we expressed our concern that in August targets were not met as a number of staff were on holiday. We suggested the Department look at introducing a rota for leave to ensure safeguarding percentages do not fall at this time of year. We were reassured to hear that urgent

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responses are dealt with on the same day. We also heard that there may be a move to one safeguarding team in the future which could help alleviate these issues.

We were concerned that in respect of Local Area Coordination the report states that there has been 'a suspension of introductions in one area'. We were informed that this statement is historical as a member of staff is off work but arrangements have been put in place. We were pleased to hear that.

The Panel was informed that the Gowerton Local Area Coordinator had been seconded from the Fire Service. However due to financial pressures this secondment is being cancelled. The Panel expressed their dismay at this news.

We observed from the graph 'Main Presenting Issues - Local Area Coordination' that isolation is by far the largest issue. This is a frightening figure.

With regards to delayed transfers of care we noted that there was a significant worsening in numbers of individuals delayed due to waiting for package of home care with notable deterioration in August and September. This is a concern for the Panel and we feel the Service is not getting on top of this.

We were informed that Allied has withdrawn from the home care market in Carmarthen and that the company will cease to exist, across the UK, after 14 December 2018. The company currently provides over 700 hours of care in Swansea. We heard that the Authority is in discussions with them and that one of the options is that existing companies that work with the Authority will take over the work, as well as the staff responsible for the work. However it is likely to cost more so there will be more pressure on the budget. We also heard that recruitment and retention in this area is very difficult. The Panel feels this is a serious concern and we would like an update on this issue at the next meeting.

Wales Audit Office Report on Strategic Commissioning of Accommodation Services for People with Learning Disabilities

We heard that the Authority was not asked by Wales Audit Office to provide any information for the audit or to participate in the audit.

We also heard that the Department will be working towards the recommendations over the next 15 to 16 months and propose to provide a written response now for the Panel on the current position with the recommendations, then to do a follow up in March/April 2019 showing how they are improving. We were happy with this proposal and look forward to receiving a briefing on the current position shortly and a follow up item has been added to the work programme for April 2019.

We were pleased to hear that there is some evidence that the service is starting to reduce spending in this area this year, and getting more control over its budget.

Director's Annual Review of Charges (Social Services) 2018-19

We were briefed on the recommendations made to Cabinet to inform a new list of social services charges for 2019/20 and informed that Cabinet has agreed the recommendations. We heard that there will be an inflationary increase of 5% for all

social services charges and that there are no new service charges to apply for 2019/20.

We heard that invoices for residential care and day care services following last year's review of charges have only just been sent out so it is too early to judge the impact yet. The Panel will want to monitor this.

Work Programme Timetable 2018/19

We discussed the Panel's work programme and in particular the attendance of the Chairman and Chief Executive of Abertawe Bro Morgannwg University Health Board at the Panel meeting on 15 January 2019. You are welcome to attend this meeting to participate in the discussion.

Your Response

We hope you find this letter useful and informative. We would welcome your comments on any of the issues raised, and in this instance, ask that you provide a written response by Monday 7 January 2019.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Peter Black', written in a cursive style.

PETER BLACK
CONVENER, ADULT SERVICES SCRUTINY PANEL
CLLR.PETER.BLACK@SWANSEA.GOV.UK